

# TopBrewer Toolkit - Post COVID-19

Preparing for a reassuring & safe user experience

## #8 Plan Ahead

Do you have stock ready to go? Do you need a technical visit? Can we help get you prepared and ready? [Get in touch here.](#)

## #7 Training & Support

Think of any other ways we can help you? Barista Support, Training or something new? [Get in touch here.](#)

## #6 Staff emailer template?

To assist you build confidence and reassurance we have prepared templates for you. [Get in touch here](#)

## #5 Touch-free App signage

We have prepared downloadable & printable touch-free messaging. [Click here](#)



## #1 Activate CoffeeCloud for New COVID-19 Features!

Connect your TopBrewer to wifi and subscribe to CoffeeCloud for remote assistance and notifications. [Click here.](#)

## #2 Switch on Touch-free App

Your TopBrewer is already equipped with this feature so users do not have to touch the screen. [Click here](#)

## #3 IMPORTANT: Water filters

If your machine has been out of use you **MUST** flush your Brita filters before dispensing drinks. [Click here](#) for more information.

## #4 Clean Cycle – Run Twice

If your machine has been out of use we recommend you perform a double clean cycle and deep clean. [Click here](#)